



8619 S. 137th Circle ♦ Omaha, NE 68138
Phone: (402) 334-1800 or 1-800-624-1497 Fax: (402) 334-5985
www.ShipItASAP.com

General Information
Effective January 1, 2026

\$ 20.00 Minimum Freight Charge Per Pickup

ADDITIONAL CHARGES:

- ◊ Fuel Surcharge – variable rate/calculated 1st & 16th of each month (Ranging from 1% - 35% based upon fuel prices-check website)
- ◊ C.O.D. Shipment Charge - \$15.00 / \$10.00 for each add'l attempt
- ◊ Oversized Charge - \$65.00 for each piece greater than 130 inches in Length and Girth OR 108 inches in Length
- ◊ No Box Handling Charge - \$5.00 per package (Charge applies to all pieces not appropriately contained in a box or other form of packaging)
- ◊ Package Label Charge - \$5.00 per label (Package without a proper label for delivery)
- ◊ Saturday Delivery Charge \$3.00 per order
- ◊ Freight Collect Shipment Charge - \$5.00
- ◊ Call Tag Service Charge - \$6.00 / \$6.00 for each additional attempt
- ◊ Proof of Delivery Charge - \$5.00
- ◊ Return to Daily Pick-up Charge (Go Back Fee) - \$7.00
- ◊ Hazardous Material Charge - \$19.00 per piece
- ◊ Sixty-Inch Charge - \$6.00
- ◊ Residential Delivery Charge - \$5.00
- ◊ Finance Charge - 18% on balances outstanding over 30 days
- ◊ Address Correction Charge - \$5.00 (when package has wrong address and must be redelivered to correct address)

INSURANCE:

- ◊ \$100.00 Undeclared liability coverage at no charge for NON ASAP generated labeled parcels. \$150 Undeclared liability at no charge for ASAP SYSTEM GENERATED labeled parcels
- ◊ \$.80 per \$100.00 (or fraction) additional coverage

◊ Maximum of \$2,000.00 declared value per package

WEIGHT AND SIZE LIMITATIONS:

- ◊ Maximum weight per piece – 150 lbs (for pieces OVER 100 lbs please contact the office.)
- ◊ Maximum length per piece – 96 inches; call if length is > 96 inches
- ◊ Oversized piece – individual piece measuring in excess of 130 inches in length and girth combined, or exceeding 108 inches in any dimension Oversized charges are in lieu of regular freight charges.

Pallet/Skid Rate:

\$79.00 base rate + \$.06 per pound

ALL PALLE deliveries must be approved by customer service. (There are routes that DO NOT have the capacity or equipment to deliver pallets)

An additional handling charge of \$.50 per piece may apply to skids that must be disassembled for delivery.

All relevant additional charges listed to the left will also apply in addition to the rate calculated above.

FREIGHT DAMAGE & SHORTAGE CLAIM POLICY:

◊ Verbal notification of shortages or damage MUST BE GIVEN WITHIN 3 business days of the date shipped.

◊ ASAP Express will NOT PAY claims on glass, porcelain, ceramic, used, or perishable items.

◊ No claims honored if freight is not properly packaged.

◊ No concealed damages will be acknowledged.

◊ No claims on liquid shipments when a lid pops or contents leak.

◊ No claims on late delivery on shipment.

◊ All damaged pieces MUST be inspected by ASAP Express's Omaha office. The pieces MUST be returned for inspection in their ORIGINAL shipping container.

◊ ASAP Express's maximum liability is \$100.00/\$150 (depending on service) per shipment unless the shipper has purchased additional insurance as shown on the declared value portion of the shipping manifest.

◊ When a formal claim form is filed, the shipper must also include the original invoice for the product, a copy of the shipping manifest and any other paperwork as ASAP Express deems necessary to process the claim. All claims must be made by the shipper, not the consignee.

◊ The amount paid on a claim will not exceed the product's actual worth. Auto Recyclers claim amount will not exceed 50% of the retail value. If possible, honored damage claims may only cover reasonable costs to repair the product. ASAP Express will not pay incidental costs. This includes but is not limited to freight charges, lost wages, shipping containers, etc.

◊ Claims will not be paid unless all freight bills are paid, and the account is current.

OTHER DISCLOSURES:

ASAP Express will not deliver to rural routes or post office boxes. ASAP Express reserves the right to open and inspect any package tendered to it for transportation. ASAP Express does not provide a protective service for the transportation of perishables requiring protection for heat or cold. Such perishables are shipped at the shipper's risk for damage.